Instructions for use

WASHING MACHINE

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English,1

IWE 7145 S

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Installation

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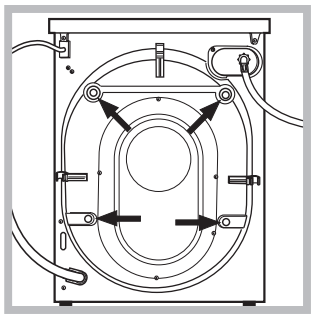
! This instruction manual should be kept in a safe place for future reference. If the washing machine is sold, transferred or moved, make sure that the instruction manual remains with the machine so that the new owner is able to familiarise himself/herself with its operation and features.

! Read these instructions carefully: they contain vital information relating to the safe installation and operation of the appliance.

Unpacking and levelling

Unpacking

1. Remove the washing machine from its packaging.
2. Make sure that the washing machine has not been damaged during the transportation process. If it has been damaged, contact the retailer and do not proceed any further with the installation process.



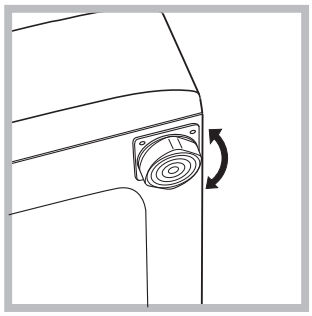
3. Remove the 4 protective screws (used during transportation) and the rubber washer with the corresponding spacer, located on the rear part of the appliance (*see figure*).

4. Close off the holes using the plastic plugs provided.
5. Keep all the parts in a safe place: you will need them again if the washing machine needs to be moved to another location.

! Packaging materials should not be used as toys for children.

Levelling

1. Install the washing machine on a flat sturdy floor, without resting it up against walls, furniture cabinets or anything else.

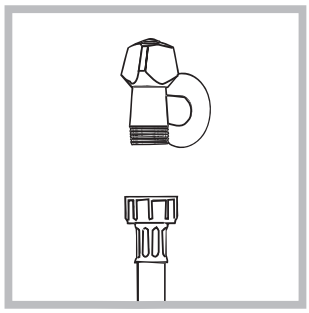


2. If the floor is not perfectly level, compensate for any unevenness by tightening or loosening the adjustable front feet (*see figure*); the angle of inclination, measured in relation to the worktop, must not exceed 2°.

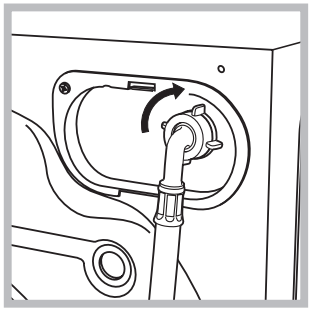
Levelling the machine correctly will provide it with stability, help to avoid vibrations and excessive noise and prevent it from shifting while it is operating. If it is placed on carpet or a rug, adjust the feet in such a way as to allow a sufficient ventilation space underneath the washing machine.

Connecting the electricity and water supplies

Connecting the water inlet hose



1. Connect the supply pipe by screwing it to a cold water tab using a ¾ gas threaded connection *(see figure).*
Before performing the connection, allow the water to run freely until it is perfectly clear.



2. Connect the inlet hose to the washing machine by screwing it onto the corresponding water inlet of the appliance, which is situated on the top right-hand side of the rear part of the appliance *(see figure)*.

3. Make sure that the hose is not folded over or bent.

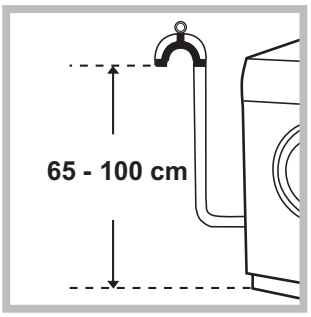
! The water pressure at the tap must fall within the values indicated in the Technical details table *(see next page).*

! If the inlet hose is not long enough, contact a specialised shop or an authorised technician.

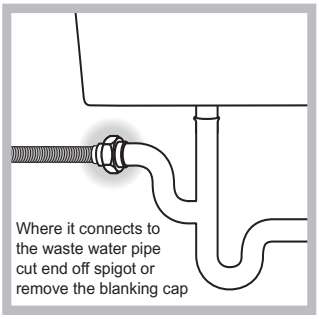
! Never use second-hand hoses.

! Use the ones supplied with the machine.

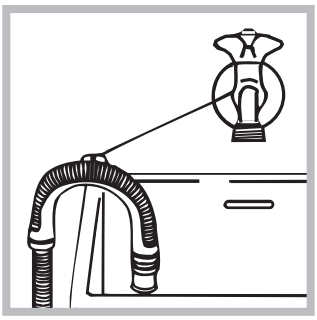
Connecting the drain hose



Connect the drain hose, without bending it, to a draining duct or a wall drain situated between 65 and 100 cm from the floor;



The drain hose may be connected to an under-sink trap. Before connecting the drain hose from the machine ensure that any blanks or removable ends have been taken off the spigot.



If it is place over the edge of a basin or sink be sure the free end of the hose should not be underwater.

! We advise against the use of hose extensions; in case of absolute need, the extension must have the same diameter as the original hose and must not exceed 150 cm in length.
Ensure that if the drain hose is pushed into a standpipe, that the end does not go down more than 15cms (6 inches). If the hose is pushed down too far, this may cause the machine to self -syphon ie. continuously empty as it is filling.

Electric connection

Before plugging the appliance into the mains socket, make sure that:

- the socket is earthed and in compliance with the applicable law;
- the socket is able to sustain the appliance's maximum power load indicated in the Technical details table *(see page 5)*;
- the supply voltage is included within the values i ndicated on the Technical details table *(see page 5)*;
- the socket is compatible with the washing machine's plug. If this is not the case, replace the socket or the plug.

Your appliance is now supplied with a 13 amp fused plug it can be plugged into a 13 amp socket for immediate use. Before using the appliance please read the instructions below.

WARNING - THIS APPLIANCE MUST BE EARTHED.
THE FOLLOWING OPERATIONS SHOULD BE CARRIED OUT BY A QUALIFIED ELECTRICIAN.

Replacing the fuse:
When replacing a faulty fuse, a 13 amp ASTA approved fuse to BS 1362 should always be used, and the fuse cover re-fitted. If the fuse cover is lost, the plug must not be used until a replacement is obtained.
Replacement fuse covers:
If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug. Replacements can be obtained directly from your nearest Service Depot.

Removing the plug:
If your appliance has a non-rewireable moulded plug and you should wish to re-route the mains cable through partitions, units etc., please ensure that either:
the plug is replaced by a fused 13 ampere re-wearable plug bearing the BSI mark of approval.
or:
the mains cable is wired directly into a 13 amp cable outlet, controlled by a switch, (in compliance with BS 5733) which is accessible without moving the appliance.

Disposing of the plug:
Ensure that before disposing of the plug itself, you make the pins unusable so that it cannot be accidentally inserted into a socket.

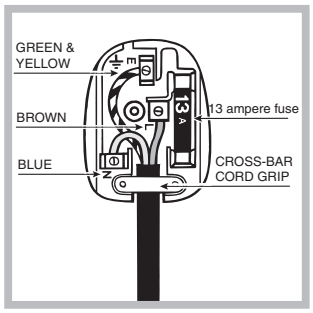
Instructions for connecting cable to an alternative plug:
Important: the wires in the mains lead are coloured in accordance with the following code:

Green & Yellow	**Earth**
Blue	**Neutral**
Brown	**Live**

As the colours of the wires in the lead may not correspond with the coloured markings identifyng the terminals in your plug, proceed as follows:
Connect Green & Yellow wire to terminal marked **E** or ⏚ or coloured Green or Green & Yellow.
Connect Brown wire to terminal marked **L** or coloured Red.
Connect Blue wire to terminal marked **N** or coloured Black.
If a 13 amp plug (BS 1363) is used it must be fitted with a
13 amp fuse, either in the plug or adaptor or at the distribution board.
If you are in any doubt the electrical supply to your machine, consult a qualified electrician before use.
How to connect an alternative plug:
The wires in this mains lead are coloured in accordance with the following code:

BLUE	**NEUTRAL (N)**
BROWN	**LIVE (L)**
GREEN & YELLOW	**EARTH (E)**

Disposing of the appliance:
When disposing of the appliance please remove the plug by cutting the mains cable as close as possible to the plug body and dispose of it as described above.



! The washing machine should not be installed in an outdoor environment, not even when the area is sheltered, because it may be very dangerous to leave it exposed to rain and thunderstorms.

! When the washing machine is installed, the mains socket must be within easy reach.

! Do not use extensions or multiple sockets.

! The power supply cable must never be bent or dangerously compressed.

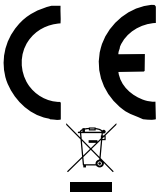
! The power supply cable must only be replaced by an authorised serviceman.

Warning! The company denies all liability if and when these norms are not respected.

The first wash cycle

Once the appliance has been installed, and before you use it for the first time, run a wash cycle with detergent and no laundry, setting the 90°C programme without a pre-wash cycle.

Technical data

Model	IWE 7145 S
Dimensions	width 59.5 cm height 85 cm depth 53,5 cm
Capacity	from 1 to 7 kg
Electrical connections	please refer to the technical data plate fixed to the machine
Water connections	maximum pressure 1 MPa (10 bar) minimum pressure 0.05 MPa (0.5 bar) drum capacity 52 litres
Spin speed	up to 1400 rotations per minute
Energy rated programmes according to regulation EN 60456	programme 1; temperature 60°C; using a load of 7 kg.
	This appliance conforms to the following EC Directives: - 89/336/EEC dated 03/05/89 (Electromagnetic Compatibility) and subsequent modifications - 2002/96/EC - 2006/95/EC (Low Voltage)

Description of the washing machine

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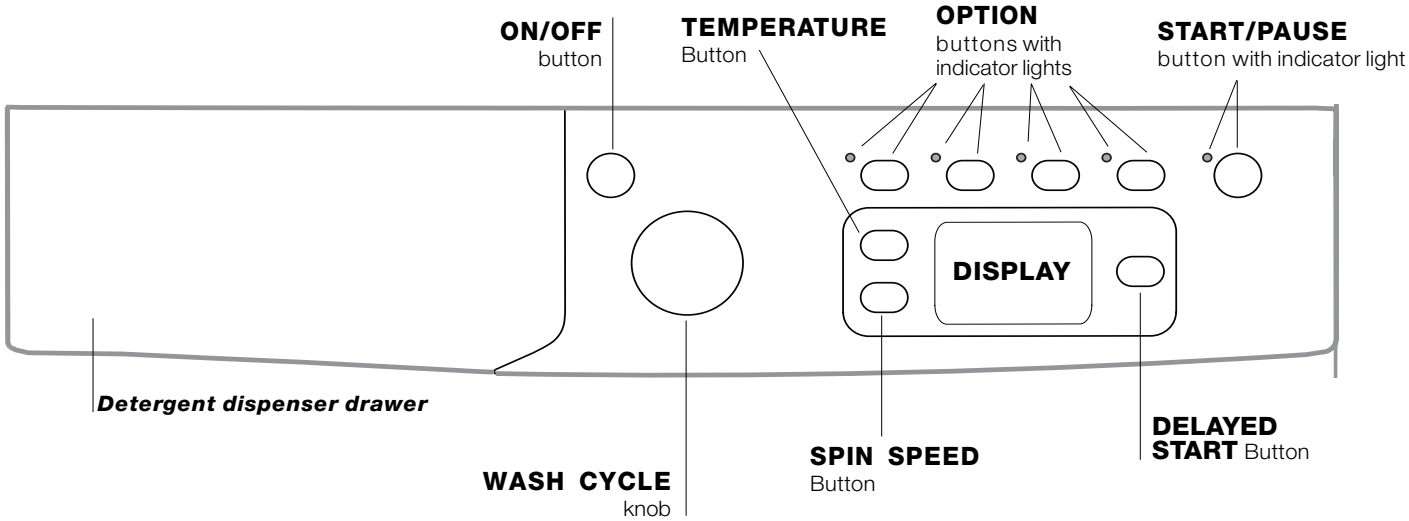
Control panel



Detergent dispenser drawer: used to dispense detergents and washing additives (*see "Detergents and laundry"*).

ON/OFF button ⏻**:** press this briefly to switch the machine on or off. The START/PAUSE indicator light, which flashes slowly in a green colour shows that the machine is switched on. To switch off the washing machine during the wash cycle, press and hold the button for approximately 2 seconds; if the button is pressed briefly or accidentally the machine will not switch off. If the machine is switched off during a wash cycle, this wash cycle will be cancelled.

WASH CYCLE knob**:** used to set the desired wash cycle *(see "Table of wash cycles").*

OPTION buttons with indicator light**:** used to select the available options. The indicator light corresponding to the selected option will remain lit.

SPIN button ◎**:** press to reduce or completely exclude the spin cycle - the value is indicated on the display.

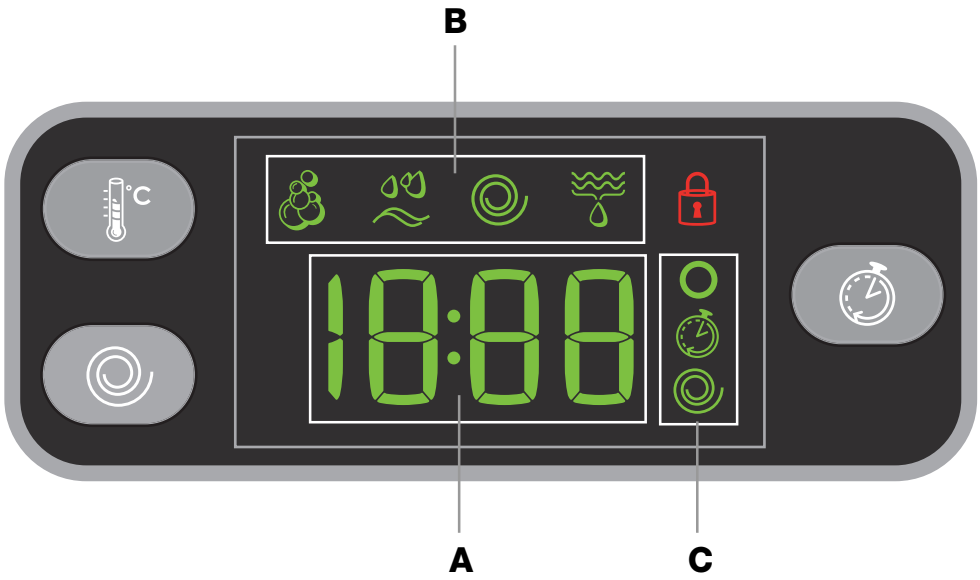
TEMPERATURE button °C**:** press to decrease or completely exclude the temperature: the value will be shown on the display.

DELAYED START button ⏱**:** press to set a delayed start time for the selected wash cycle. The delay time will be shown on the display.

START/PAUSE button ⏯ with indicator light: when the green indicator light flashes slowly, press the button to start a wash cycle. Once the cycle has begun the indicator light will remain lit in a fixed manner. To pause the wash cycle, press the button again; the indicator light will flash in an orange colour. If the symbol 🔒 is not illuminated, the door may be opened. To start the wash cycle from the point at which it was interrupted, press the button again.

Standby mode
This washing machine, in compliance with new energy saving regulations, is fitted with an automatic standby system which is enabled after about 30 minutes if no activity is detected. Press the ON-OFF button briefly and wait for the machine to start up again.

Display



The display is useful when programming the machine and provides a great deal of information.

The duration of the available programmes and the remaining time of a running cycle appear in section **A**; if the DELAY START option has been set, the countdown to the start of the selected programme will appear. Pressing the relative button, the machine automatically displays the maximum temperature and spin speed values set for the selected cycle, or the most recently-used settings if they are compatible with the selected cycle.

The "programme phases" relative to the selected programme and the "programme phase" of the running programme appear in section **B**:
Wash
Rinse
Spin
Drain

The icons corresponding to "temperature" O, "Programmed start" and "spin" appear in section **C** from top to bottom:
If the O symbol lights up, the display will visualise the set "temperature" value.
When a “delayed start” has been set, the symbol lights up.
If the symbol lights up, the display will visualise the set "spin" value.

Door locked symbol
The lit symbol indicates that the door is locked. To prevent any damage, wait until the symbol turns off before opening the door.
To open the door while a cycle is in progress, press the START/PAUSE button; if the DOOR LOCKED symbol is switched off the door may be opened.

Running a wash cycle

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1. **SWITCH THE MACHINE ON.** Press the ⏻ button; the START/PAUSE indicator light will flash slowly in a green colour.

2. **LOAD THE LAUNDRY.** Open the porthole door. Load the laundry, making sure you do not exceed the maximum load value indicated in the table of programmes on the following page.

3. **MEASURE OUT THE DETERGENT.** Pull out the detergent dispenser drawer and pour the detergent into the relevant compartments as described in "*Detergents and laundry*".

4. **CLOSE THE DOOR.**

5. **SELECT THE WASH CYCLE.** Set the WASH CYCLE knob to the desired programme; a temperature and spin speed is set for each wash cycle; these may be adjusted. The duration of the cycle will appear on the display.

6. **CUSTOMISE THE WASH CYCLE.** Use the relevant buttons:

   °C ◎ **Modifying the temperature and/or spin speed.** The machine automatically displays the maximum temperature and spin speed values set for the selected cycle, or the most recently-used settings if they are compatible with the selected cycle. The temperature can be decreased by pressing the °C button, until the cold wash "OFF" setting is reached. The spin speed may be progressively reduced by pressing the ◎ button, until it is completely excluded (the "OFF" setting). If these buttons are pressed again, the maximum values are restored.

   ⏱ **Setting a delayed start.**
   To set a delayed start for the selected programme, press the corresponding button repeatedly until the required delay period has been reached. When this option is enabled, the ⏱ symbol lights up on the display. To remove the delayed start option press the button until the text "OFF" appears on the display.

   Eco Time **Modifying the cycle settings.**

   - Press the button to enable the option; the indicator light corresponding to the button will switch on.
   - Press the button again to disable the option; the indicator light will switch off.

   ! If the selected option is not compatible with the programmed wash cycle, the indicator light will flash and the option will not be activated.

   ! If the selected option is not compatible with another option which has been selected previously, the indicator light corresponding to the first option selected will flash and only the second option will be activated; the indicator light corresponding to the enabled option will remain lit.

   ! The options may affect the recommended load value and/or the duration of the cycle.

7. **START THE PROGRAMME.** Press the START/PAUSE button. The corresponding indicator light will become green, remaining lit in a fixed manner, and the door will be locked (the DOOR LOCKED symbol 🔒 will be on). To change a wash cycle while it is in progress, **pause the washing machine** using the START/PAUSE button (the START/PAUSE indicator light will flash slowly in an orange colour); then select the desired cycle and press the START/PAUSE button again.
   To open the door while a cycle is in progress, press the START/PAUSE button; if the DOOR LOCKED 🔒 symbol is switched off the door may be opened. Press the START/PAUSE button again to restart the wash cycle from the point at which it was interrupted.

8. **THE END OF THE WASH CYCLE.** This will be indicated by the text "END" on the display; when the DOOR LOCKED 🔒 symbol switches off the door may be opened. Open the door, unload the laundry and switch off the machine.

! If you wish to cancel a cycle which has already begun, press and hold the ⏻ button. The cycle will be stopped and the machine will switch off.

Wash cycles and options

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Table of wash cycles

Wash cycles	Description of the wash cycle	Max. temp. (°C)	Max. speed (rpm)	Detergents		Max. load (kg)		Cycle duration
				Wash	Fabric softener	Normal	Eco Time	
	Daily							The duration of the wash cycles can be checked on the display.
1	**White Cotton:** extremely soiled whites.	90°	1400	●	●	7	-	
1	**White Cotton (1):** heavily soiled whites and resistant colours.	60°	1400	●	●	7	-	
1	**White Cotton (2):** heavily soiled whites and delicate colours.	40°	1400	●	●	7	-	
2	**Cotton:** heavily soiled whites and resistant colours.	60°	1400	●	●	7	3,5	
3	**Coloured Cottons (3):** lightly soiled whites and delicate colours.	40°	1400	●	●	7	3,5	
4	**Synthetics:** heavily soiled resistant colours.	50°	800	●	●	3	2	
	Special							
5	**Wool:** for wool, cashmere, etc.	40°	600	●	●	1,5	-	
6	**Silk/Curtains:** for garments in silk and viscose, lingerie.	30°	0	●	●	1	-	
7	**Jeans**	40°	800	●	●	3	-	
8	**Express 15':** to refresh lightly soiled garments quickly (not suitable for wool, silk and clothes which require washing by hand).	30°	800	●	●	1,5	-	
9	**Flash Cotton**	60°	1400	●	●	3,5	-	
10	**Outwear**	30°	400	●	-	2	-	
	Sport							
11	**Sport Intensive**	30°	600	●	●	3	-	
12	**Sport Light**	30°	600	●	●	3	-	
13	**Special Shoes**	30°	600	●	●	Max. 2 pairs	-	
	Partial wash cycles							
	Rinse	-	1400	-	●	7	-	
	Spin	-	1400	-	-	7	-	
	Drain	-	0	-	-	7	-	

The information contained in the table is intended as a guide only.

For all Test Institutes:

1) Test wash cycle in compliance with regulation EN 60456: set wash cycle 1 with a temperature of 60°C.
2) Long wash cycle for cottons: set wash cycle 1 with a temperature of 40°C.
3) Short wash cycle for cottons: set wash cycle 3 with a temperature of 40°C.

Wash options

Eco Time

Selecting this option enables you to suitably adjust drum rotation, temperature and water to a reduced load of lightly soiled cotton and synthetic fabrics (refer to the "*Programme table*"). "Eco Time" enables you to wash in less time thereby saving water and electricity. We suggest using a liquid detergent suitably measured out to the load quantity.

! It cannot be used with the 1, 5, 6, 7, 8, 9, 10, 11, 12, 13, , , programmes.

Intensive Wash

Because a greater quantity of water is used in the initial phase of the cycle, and because of the increased cycle duration, this function offers a high-performance wash.

! This function may not be used in conjunction with wash cycles 5, 6, 7, 8, 9, 10, 11, 12, 13, , , .

Extra rinse

By selecting this option, the efficiency of the rinse is increased and optimal detergent removal is guaranteed. It is particularly useful for sensitive skin.

! It cannot be used in conjunction with the 8, , programmes.

Easy iron

By selecting this function, the wash and spin cycles will be modified in order to reduce the formation of creases. At the end of the cycle the washing machine will perform slow rotations of the drum; the indicator lights for the EASY IRON and START/PAUSE options will flash (the first one green, the second orange).
To end the cycle, press the START/PAUSE button or the EASY IRON button.
For the 6 and 10 wash cycles, the machine will end the cycle while the laundry is soaking and the EASY IRON and START/PAUSE indicator lights will flash. To drain the water so that the laundry may be removed, press the START/PAUSE button or the EASY IRON button.

! This function may not be used in conjunction with wash cycles 5, 8, 11, 12, 13, , .

Detergents and laundry

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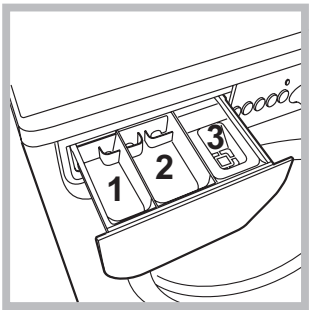
Detergent dispenser drawer

Good washing results also depend on the correct dose of detergent: adding too much detergent will not necessarily result in a more efficient wash, and may in fact cause build up on the inside of your appliance and contribute to environmental pollution.

! Do not use hand washing detergents because these create too much foam.



Open the detergent dispenser drawer and pour in the detergent or washing additive, as follows.

! Do not pour detergent into the compartment **1**.
Detergent should only be poured into the compartment **2**.
compartment 2: Detergent for the wash cycle (powder or liquid)
Liquid detergent should only be poured in immediately prior to the start of the wash cycle.
compartment 3: Additives (fabric softeners, etc.)
The fabric softener should not overflow the grid.

Preparing the laundry

- Divide the laundry according to:
  - the type of fabric/the symbol on the label
  - the colours: separate coloured garments from whites.
- Empty all garment pockets and check the buttons.
- Do not exceed the listed values, which refer to the weight of the laundry when dry:
  Durable fabrics: max. 7 kg
  Synthetic fabrics: max. 3 kg
  Delicate fabrics: max. 2 kg
  Wool: max. 1,5 kg
  Silk: max. 1 kg

How much does your laundry weigh?

1 sheet 400-500 g
1 pillow case 150-200 g
1 tablecloth 400-500 g
1 bathrobe 900-1200 g
1 towel 150-250 g

Special wash cycles

Wool: all wool garments can be washed using programme **5**, even those carrying the "hand-wash only" label. For best results, use special detergents and do not exceed 1,5 kg of laundry.
Silk: use special wash cycle **6** to wash all silk garments. We recommend the use of special detergent which has been designed to wash delicate clothes.
Curtains: fold curtains and place them in a pillow case or mesh bag. Use wash cycle **6**.
Jeans: Turn garments inside-out before washing and use a liquid detergent. Use programme **7**.
Express 15': this wash cycle was designed to wash lightly soiled garments quickly: it lasts just 15 minutes and therefore saves both energy and time. By selecting this wash cycle (**8** at 30°C), it is possible to wash different fabrics together (except for wool and silk items), with a maximum load of 1,5 kg.
Outwear (wash cycle **10**): is studied for washing water-repellent fabrics and winter jackets (e.g. Gore-Tex, polyester, nylon); for best results, use a liquid detergent and dosage suitable for a half-load; pre-treat necks, cuffs and stains if necessary; do not use softeners or detergents containing softeners. *Stuffed duvets cannot be washed with this programme.*
Sport Intensive (programma **11**): is for washing heavily soiled sports clothing fabrics (tracksuits, shorts, etc.); for best results, we recommend not exceeding the maximum load indicated in the "*Programme table*".
Sport Light (programma **12**): is for washing lightly soiled sports clothing fabrics (tracksuits, shorts, etc.); for best results, we recommend not exceeding the maximum load indicated in the "*Programme table*". We recommend using a liquid detergent and dosage suitable for a half-load.
Sport Shoes (programma **13**): is for washing sports shoes; for best results, do not wash more than 2 pairs simultaneously.

Load balancing system

Before every spin cycle, to avoid excessive vibrations and to distribute the load in a uniform manner, the drum rotates continuously at a speed which is slightly greater than the washing rotation speed. If, after several attempts, the load is not balanced correctly, the machine spins at a reduced spin speed. If the load is excessively unbalanced, the washing machine performs the distribution process instead of spinning. To encourage improved load distribution and balance, we recommend small and large garments are mixed in the load.

Precautions and tips

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! This washing machine was designed and constructed in accordance with international safety regulations. The following information is provided for safety reasons and must therefore be read carefully.

General safety

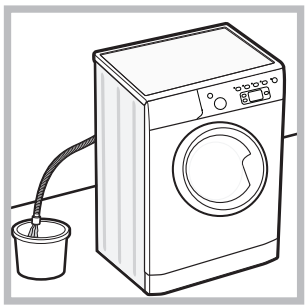
- This appliance was designed for domestic use only.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Do not touch the machine when barefoot or with wet or damp hands or feet.
- Do not pull on the power supply cable when unplugging the appliance from the electricity socket. Hold the plug and pull.
- Do not open the detergent dispenser drawer while the machine is in operation.
- Do not touch the drained water as it may reach extremely high temperatures.
- Never force the porthole door. This could damage the safety lock mechanism designed to prevent accidental opening.
- If the appliance breaks down, do not under any circumstances access the internal mechanisms in an attempt to repair it yourself.
- Always keep children well away from the appliance while it is operating.
- The door can become quite hot during the wash cycle.
- If the appliance has to be moved, work in a group of two or three people and handle it with the utmost care. Never try to do this alone, because the appliance is very heavy.
- Before loading laundry into the washing machine, make sure the drum is empty.

Disposal

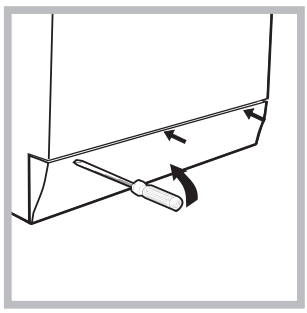
- Disposing of the packaging materials: observe local regulations so that the packaging may be re-used.
- The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment, requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected.
  Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

Opening the porthole door manually

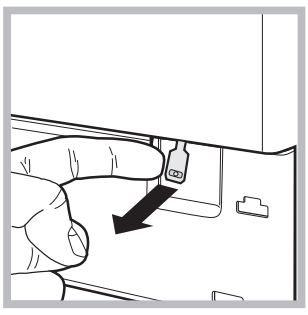
In the event that it is not possible to open the porthole door due to a powercut, and if you wish to remove the laundry, proceed as follows:

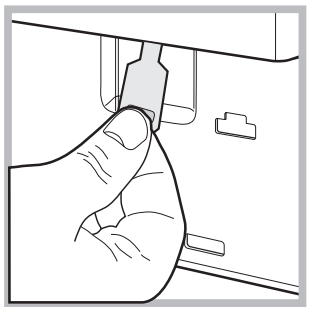


1. remove the plug from the electrical socket.
2. make sure the water level inside the machine is lower than the door opening; if it is not, remove excess water using the drain hose, collecting it in a bucket as indicated in the *figure*.



3. using a screwdriver, remove the cover panel on the lower front part of the washing machine (*see figure*).





4. pull outwards using the tab as indicated in the figure, until the plastic tie-rod is freed from its stop position; pull downwards and open the door at the same time.

5. reposition the panel, making sure the hooks are securely in place before you push it onto the appliance.

Care and maintenance

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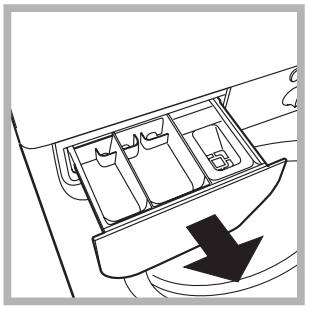
Cutting off the water and electricity supplies

- Turn off the water tap after every wash cycle. This will limit wear on the hydraulic system inside the washing machine and help to prevent leaks.
- Unplug the washing machine when cleaning it and during all maintenance work.

Cleaning the washing machine

The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.

Cleaning the detergent dispenser drawer



Remove the dispenser by raising it and pulling it out (*see figure*).
Wash it under running water; this operation should be repeated frequently.

Caring for the door and drum of your appliance

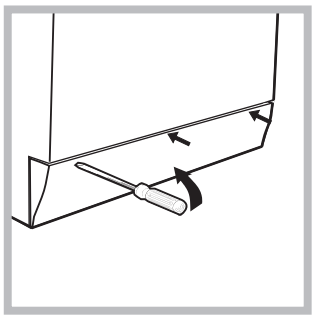
- Always leave the porthole door ajar in order to prevent unpleasant odours from forming.

Cleaning the pump

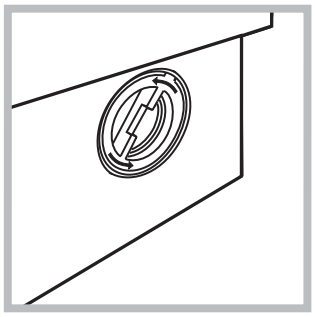
The washing machine is fitted with a self-cleaning pump which does not require any maintenance. Sometimes, small items (such as coins or buttons) may fall into the pre-chamber which protects the pump, situated in its bottom part.

! Make sure the wash cycle has finished and unplug the appliance.

To access the pre-chamber:



1. using a screwdriver, remove the cover panel on the lower front part of the washing machine (*see figure*);



2. unscrew the lid by rotating it anti-clockwise (*see figure*): a little water may trickle out. This is perfectly normal;

3. clean the inside thoroughly;
4. screw the lid back on;
5. reposition the panel, making sure the hooks are securely in place before you push it onto the appliance.

Checking the water inlet hose

Check the inlet hose at least once a year. If there are any cracks, it should be replaced immediately: during the wash cycles, water pressure is very strong and a cracked hose could easily split open.

! Never use second-hand hoses.

Troubleshooting

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Your washing machine could fail to work. Before contacting the Technical Assistance Centre (*see "Assistance"*), make sure that the problem cannot be not solved easily using the following list.

Problem:	Possible causes / Solutions:
The washing machine does not switch on.	• The appliance is not plugged into the socket fully, or is not making contact. • There is no power in the house.
The wash cycle does not start.	• The washing machine door is not closed properly. • The ON/OFF button has not been pressed. • The START/PAUSE button has not been pressed. • The water tap has not been opened. • A delayed start has been set (*see "Running a wash cycle").*
The washing machine does not take in water ("H2O" will flash on the display).	• The water inlet hose is not connected to the tap. • The hose is bent. • The water tap has not been opened. • There is no water supply in the house. • The pressure is too low. • The START/PAUSE button has not been pressed.
The washing machine continuously takes in and drains water.	• The drain hose is not fitted at a height between 65 and 100 cm from the floor (*see "Installation")*. • The free end of the hose is under water (*see "Installation")*. • The wall drainage system is not fitted with a breather pipe. If the problem persists even after these checks, turn off the water tap, switch the appliance off and contact the Assistance Service. If the dwelling is on one of the upper floors of a building, there may be problems relating to water drainage, causing the washing machine to fill with water and drain continuously. Special anti-draining valves are available in shops and help to avoid this inconvenience.
The washing machine does not drain or spin.	• The wash cycle does not include draining: some wash cycles require the drain phase to be started manually. • The "Easy iron" option has been activated: To complete the wash cycle, press the START/PAUSE button (*see "Wash cycles and options"*). • The drain hose is bent (*see "Installation")*. • The drainage duct is clogged.
The washing machine vibrates a lot during the spin cycle.	• The drum was not unlocked correctly during installation (*see "Installation")*. • The washing machine is not level (*see "Installation")*. • The washing machine is trapped between cabinets and walls (*see "Installation")*.
The washing machine leaks.	• The water inlet hose is not screwed on properly (*see "Installation")*. • The detergent dispenser drawer is blocked (for cleaning instructions, *see "Care and maintenance")*. • The drain hose is not fixed properly (*see "Installation"*).
The "option" indicator lights and the "start/pause" indicator light flash and an error code appears on the display (e.g.: F-01, F-..).	• Switch off the machine and unplug it, wait for approximately 1 minute and then switch it back on again. If the problem persists, contact the Technical Assistance Service.
There is too much foam.	• The detergent is not suitable for machine washing (it should display the text "for washing machines" or "hand and machine wash", or the like). • Too much detergent was used.

Service

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Before calling for Assistance:
- Check whether you can solve the problem alone *(see "Troubleshooting"*);
- Restart the programme to check whether the problem has been solved;
- If this is not the case, contact an authorised Technical Assistance Centre using the telephone number provided on the guarantee certificate.

! Always request the assistance of authorised technicians.

Have the following information to hand:
- the type of problem;
- the appliance model (Mod.);
- the serial number (S/N).

This information can be found on the data plate applied to the rear of the washing machine, and can also be found on the front of the appliance by opening the door.

Guarantee

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12 Months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory . These include but are not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

5 Year Parts Guarantee

Indesit also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on **08448 24 24 24 (Republic of Ireland 01 230 0800).**

Extended Guarantees

We offer a selection of repair protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on **08448 226 226 (Republic of Ireland 01 230 0233).**

Free Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Indesit Service Hotline on **08448 224 224 (Republic of Ireland 0818 313 413)** for telephone assistance, or, where necessary, to arrange for an engineer to call.

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After Sales Service

No one is better placed to care for your Indesit appliance during the course of its working life than us - the manufacturer.

Essential Contact Information

Indesit Service

We are the largest service team in Europe offering you access to 400 skilled telephone advisors and 1100 fully qualified engineers on call to ensure you receive fast, reliable, local service.

UK: 08448 224 224
Republic of Ireland: 0818 313 413
www.indesitservice.co.uk

Please note: Our advisors will require the following information:

Model number: _____

Serial number: _____

Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

UK: 08448 225 225
Republic of Ireland: 0818 313 413
www.indesitservice.co.uk

Appliance Registration

We want to give you additional benefits of Indesit ownership. To activate your free 5 year parts guarantee you must register your appliance with us.

UK: 08448 24 24 24
Republic of Ireland: 01 230 0800
www.indesitservice.co.uk

Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB
Indesit Company Unit 49 Airways Industrial Estate, Dublin 17

Recycling & Disposal Information

As part of Indesit's continued commitment to helping the environment, Indesit reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.